

## Boost Your Bottom Line and Your Customer Service

Repetitive mistakes using Microsoft Dynamics® GP are stripping profits right off your company's bottom line. This is especially true if you have multiple people performing data entry tasks.

Duplicate customer orders, products being shipped to customers who've exceeded their credit limit, or promising shipment when an item is actually out of stock are all common — and costly — mistakes.

*EthoTech Customer Service Collection* will literally increase your efficiency overnight, save your company up to \$125,000 per year, and insure that you're providing a superior level of Customer Service.

◀ **Preventing Mistakes in Microsoft Dynamics GP**  
Go to [www.ethotech.com/mistakes](http://www.ethotech.com/mistakes)  
and read this document NOW!

◀ **SmartSort is now FREE!**  
Download it at [www.ethotech.com/smartsort](http://www.ethotech.com/smartsort)  
You'll access your data faster and easier.

◀ **Are you still using spreadsheets to manually calculate commissions? If so, get your personalized DEMO of Commission Plan from EthoTech at [www.ethotech.com/demo](http://www.ethotech.com/demo)**

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- Automatically checks for duplicate purchase orders.
- Prints shipping labels from Sales Transaction Entry and Sales Order Fulfillment.
- Moves multiple sales documents from one batch to another.
- Tracks the expected receipt date of items that are yet to be received in inventory. This is not possible in Microsoft Dynamics GP Business Essentials as 'Available To Promise' functionality is not available.
- Tracks the quantity of unallocated inventory...again, not possible in Microsoft Dynamics GP Business Essentials.
- Shows apply information for SOP invoices and returns in SOP Inquiry.
- Displays additional inventory fields for each Sales Transaction Entry line item.
- Initiates restocking charge percentage for SOP returns.
- Auto-assigns credit limit process holds.



Microsoft Business Solutions  
ISV/Software Solutions